of Industrial Policy and Promotion should recommend Coal Linkage only after proper scrutiny; and

(c) whether Government have constituted an Expert Committee to give fillip to the coal sector?

THE MINISTER OF STATE IN THE MINISTRY OF COAL (DR. DASARI NARAYANA RAO): (a) Yes, Sir.

(b) Standing Linkage Committee desired the nodal ministries like Ministry of Power and Department of Industrial Policy and Promotion to furnish information regarding coal requirement, commissioning schedule, major milestones, promoters background etc. in a specific format.

(c) Yes, Sir.

Redressal of public grievances

†*337. SHRI RAM JETHMALANI:
DR. MURLI MANOHAR JOSHI:

Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that Government have issued instructions recently, wherein all the States and Union Territories have been asked to take action on matters published in newspapers for addressing the problems of the common people;

(b) if so, the facts in this regard and when these instructions were issued; and

(c) the names of those States and Union Territories which have accorded their consent so far after issuance of these instructions?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) and (b) On 27.07.1989, the Department of Administrative Reforms and Public Grievances issued guidelines to all Central Ministries/Departments to establish an institutional mechanism for picking up grievances appearing in newspaper columns on a regular basis and to take prompt action thereon to redress such grievances in a time bound manner. These guidelines had been reiterated from time to time.

†Original notice of the question was received in Hindi.

A compilation of various guidelines issued from time to time for redress of public grievances were also issued to all State Governments/UT Administrations on 25.07.2000. A circular was also issued on 30.07.2002 to all State Governments/Union Territories Administrations for prompt redress of public grievances appearing in newspaper and also to furnish six monthly reports on handling of such grievances appearing in newspapers to the Department of Administrative Reforms and Public Grievances.

(c) The following States have sent reports on handling of grievances appearing in newspapers: Rajasthan, Sikkim, Madhya Pradesh, Daman & Diu, Meghalaya, Himachal Pradesh, Lakshadweep, Pondicherry, Haryana, Tripura and Karnataka. All State Governments/UT Administrations have been approached again to take prompt action to redress such grievances to establish public confidence in the effectiveness of the grievance redress machinery of the Government.

Regulation of placement agencies

*338. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

(a) whether it is a fact that Government are contemplating regulation of the functioning of the private placement agencies to decentralize the placement services by setting up area-wise centres;

(b) if so, the details of the regulations his Ministry is thinking about; and

(c) whether it is in compliance with the ILO Convention?

THE MINISTER OF LABOUR AND EMPLOYMENT (SHRI K. CHANDRASEKHAR RAO): (a) No, Sir.

(b) Does not arise.

(c) Not applicable.

Deficit of manpower in I.T. Sector

*339. SHRI JANARDHANA POOJARY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the Indian I.T. Sector has shown a remarkable progress in export and domestic market;